Main Locations
Anoka
Blaine
Duluth
Edina
Mankato
Maplewood
St. Cloud
St. Louis Park
Woodbury

Additional Locations
Apple Valley
Baxter
Chaska
Hutchinson

Business Office Retina Consultants of Minnesota 3601 W 76th St, Ste 300 Edina, MN 55435 952-897-1175

Our Physicians Herbert Cantrill, MD Steven Bennett, MD David Williams, MD Edwin Rvan Jr. MD Abdhish Bhavsar, MD Sundeep Dev. MD Robert Mittra, MD Polly Quiram, MD, PhD Geoffrey Emerson, MD, PhD M. Vaughn Emerson, MD John Davies, MD Jacob Jones, MD, PhD D. Wilkin Parke III, MD Yevgeniy Sychev, MD Peter Tang, MD, PhD Ananth Sastry, MD Peter Belin, MD Christopher Hwang, MD, PhD Zeeshan Haq, MD Guneet Sodhi, MD Tommaso Vagaggini, MD

Scheduling Hotlines 800-877-2500 Formerly VitreoRetinal Surgery 800-233-8504 (Formerly Retina Center)

RetinaMN.com



The following information is provided to help you prepare for your upcoming visit. In this packet, you will find:

- 1. Map, Address and Phone Numbers to all locations
- 2. Demographic information page
- 3. Medical History Questionnaire
- 4. Financial Policy
- 5. If you have been scheduled for an urgent evaluation that may require surgery, please see the enclosed Patient Instructions for Pre-Surgical Evaluation.

Some insurance plans require a referral in order to pay for services. If a referral is required, it is the patient's responsibility to secure the necessary referral prior to the visit.

### **Your Appointment Day:**

- 1. Bring your completed medical history questionnaire & list of medications
- 2. Bring your Photo ID
- 3. Bring your current Insurance Card
- 4. Bring your co-pay, if required by your Insurance Payer
- 5. Your eyes **will be dilated** so bring a driver. The effects of the dilation can last up to several hours or even into the next day.
- 6. Your appointment may last 1 1/2 to 2 1/2 hours.

If you have any questions, please call the Site where your visit will take place. In addition, please feel free to visit our website at <a href="https://www.RetinaMN.com">www.RetinaMN.com</a>.

Thank you for choosing Retina Consultants of MN as your retina care specialist. The physicians and staff of are all committed to providing you with high-quality care in an efficient and compassionate environment.



## RetinaMN.com

### Formerly VitreoRetinal Surgery and The Retina Center

#### **Edina**

952-929-1131 - Phone 952-929-8873 - Fax Centennial Lakes Office Park 3601 W. 76th Street Third Floor Edina, MN 55435

#### St. Louis Park

763-550-1002 - Phone 763-550-1003 - Fax Medical XChange Building 6099 Wayzata Blvd. Suite 130 St. Louis Park. MN 55416

### Woodbury

651-361-8100 - Phone 651-361-8101 - Fax 7115 Tamarack Rd. Suite 100 Woodbury, MN 55125

### St. Cloud

320-654-8353 - Phone 320-654-8663 - Fax Midsota Center 3701 12th Street N. Suite 102 St. Cloud, MN 56303

#### **Blaine**

763-235-4104 - Phone 763-755-0277 - Fax 11091 Ulysses Street NE Suite 200 Blaine, MN 55434

#### Duluth

218-625-5020 - Phone 218-625-8179 - Fax United Health Building 4316 Rice Lake Road Suite 106 Duluth, MN 55811

### Maplewood

612-871-2292 - Phone 952-460-5274 - Fax 2485 Maplewood Drive N. Suite 213 Maplewood, MN 55109

#### Anoka

612-871-2292 - Phone 952-460-5274 - Fax 2830 Cutters Grove Ave. Suite 100 Anoka, MN 55303

### Mankato

612-871-2292 - Phone 952-460-5274 - Fax 99 Navaho Ave. Suite 100 Mankato, MN 56001

612-871-2292 - Phone 952-460-5274 - Fax 7636 Design Rd. Suite 105 Baxter, MN 56425

### Apple Valley

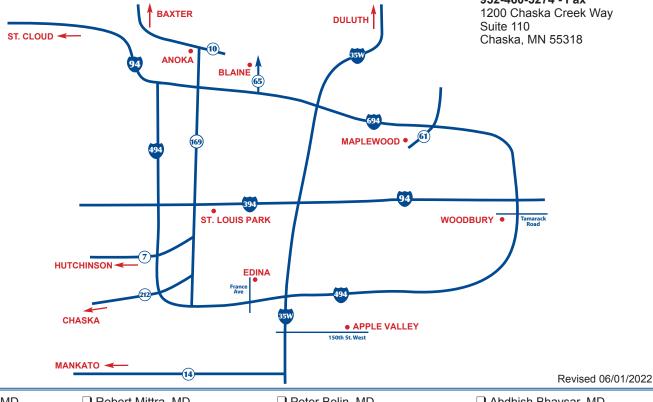
612-871-2292 - Phone 952-460-5274 - Fax 14655 Galaxie Ave. Second Floor Apple Valley, MN 55124

### Hutchinson

612-871-2292 - Phone 952-460-5274 - Fax 1455 Montreal St. SE Hutchinson, MN 55350

### Chaska

612-871-2292 - Phone 952-460-5274 - Fax 1200 Chaska Creek Way Suite 110 Chaska, MN 55318



Herbert Cantrill,	MD
Steven Bennett.	MD

- ☐ David Williams, MD
- ☐ Edwin Ryan Jr, MD ☐ Sundeep Dev, MD
- ☐ Robert Mittra, MD
- ☐ Polly Quiram, MD, PhD John Davies, MD
- ☐ D. Wilkin Parke III. MD
- ☐ Peter Tang, MD, PhD ☐ Ananth Sastry, MD
- ☐ Peter Belin, MD
- ☐ Christopher Hwang, MD, PhD
- ☐ Sushant Wagley, MD
- ☐ Zeeshan Haq, MD
- ☐ Guneet Sodhi, MD
- ☐ Tommaso Vagaggini, MD
- Abdhish Bhavsar, MD
- ☐ Geoffrey Emerson, MD, PhD
- ☐ M. Vaughn Emerson, MD ☐ Jacob Jones, MD, PhD
- ☐ Yevgeniy Sychev, MD

### Your Next Appointment is Scheduled for:

<b>Doctor Name</b>	Clinic Location	Date	Time



Patient Name:		Birthdate:						
Address:			s	ocial Se	curity Nu	mber:		
City:		State:_			Zip Code	e:		
Cell Phone:	Home F	Phone:	V	Work Ph	one:			
May we leave a detailed mess	age at/with	n person answe	ring: (Circle)	Cell	Home	Work		
Gender: (Circle) Male Female		Emai	l Address:_					
Sexual Orientation: (Circle) Het	terosexual	Homosexual	Bisexual	Somet	ning Else	Don't Kn	ow	Decline
Gender Identity: (Circle)	Лale	Female	Transger	nder Ot	her	Decline		
Race: (Circle) American Indian As	ian Black/A	frican American	Native Haw	aiian/Pa	cific Island	er White	Other	Decline
Preferred Language:	Ethnic	c <b>ity</b> : (Circle) Hispa	nic/Latino	Not His	panic/Lati	ino Unkno	wn D	ecline
Marital Status: (Circle)	ingle	Married	Widowed	l Di	vorced	Decline		
Employment Status: (Circle) S	tudent	Full Time	Part Time	e Re	tired	Self		
Occupation:		Emplo	oyer					
Employer Address					Phone:			
Responsible Party: (Circle) Self	Other If O	ther, please pro	ovide name	& birth	date:			
Emergency Contacts:						Ok to	discu	ss care?
Name/Relationship:			Ph	one		<del></del>	Yes	No
Name/Relationship:			Ph	one			Yes	No
	Referri	ng Eye Doctor/	Clinic					
Physician:		Clin	ic:					
Address:								
Phone:								
	Primar	y Care Physicia	n/Clinic					
Physician:		Clin	ic:					
Address:								
Phone:								
Signature:					Date:			
Relationship:			Chart#	#:				



## **MEDICAL HISTORY QUESTIONNAIRE**

PATIENT NAME:			DOB:		
MEDICATIONS:					
PAST EYE SURGERIES:					
Do you currently have any problems in the following areas?	Yes	No	DESCRIBE		
RECENT ILLNESS					
EAR NOSE THROAT (hearing, sinus)					
HEART (chest pain, heart rhythm)					
RESPIRATORY (asthma, emphysema)					
KIDNEY/URINARY (infections, stones)					
BONES (arthritis, fractures)					
SKIN (rashes, lesions, cancer)					
NEUROLOGICAL (strokes, seizures, dizziness)					
EMOTIONAL (anxiety, depression)					
ENDOCRINE (thyroid, weight changes)					
BLOOD (anemia, bleeding, bruising)					
ALLERGIES (medication, tape, environmental, dye, fluorescein, latex)					
HAVE YOU BEEN IN THE HOSPITAL F	RECEN	NTLY?	IF SO, WHAT FOR?		
AREYOU DIABETIC? Y N		НО	W LONG? UNDER CONTROL? Y N		
DO YOU HAVE HIGH BLOOD PRESSURE? Y N CANCER? Y N TYPE?					
OTHER MEDICAL PROBLEMS:					
HAVE YOU HAD ANY MAJOR SURG	ERIES	SINYO	OUR LIFE? Y N WHAT TYPE?		
FAMILY HISTORY: GLAUCOMA	DIABE	TES	RETINAL DETACHMENT MACULAR DEGENERATION		
WHO HAS IT:					
WHAT IS YOUR OCCUPATION?					
			OKE? Y N DO YOU DRINK ALCOHOL? Y N		
SIGNATURE:			DATE:		

# Retina Consultants of Minnesota Financial Policy

### Insurance

You are ultimately responsible for the cost of your care at Retina Consultants of MN. Please bring your insurance card(s) with you to every office visit. Accurate, up-to-date, and complete insurance information, and an understanding of your insurance carrier's policies regarding copayments and deductibles will minimize the potential for financial surprises and misunderstandings.

The Business Office phone number is (952) 897-1175. If you are a new patient to RCM, please call the business office prior to your first visit to our practice to provide your complete insurance information. If you are an existing patient whose insurance has changed, please call the business office promptly to inform us of your new insurance information. If you have questions about our participation in your insurance program or health plan, you may call your insurance plan or our business office. We are participating physicians in Medicare.

If you do not have insurance, we require payment of initial estimated charges (minimum \$350) at the time of service for each appointment. See Self-Pay Policy below.

### **Picture Identification**

Due to widespread insurance fraud and identity theft, picture identification is required when you register in our office.

### **Insurance Required Co-pays**

Insurance required "Co-pays" are due at the time of service. If you are unable to make this payment, we will reschedule your appointment to a time when you are able to pay your co-pay. You may also contact our Business Office *prior* to your appointment at (952) 897-1175 to make financial arrangements.

### **Payment options**

Our office accepts cash, checks and credit card payments.

### **Submission of Claims**

As a courtesy, we will bill your insurance for all services. If there is a remaining balance due after your insurance carrier pays, RCM will send you an invoice. You have 30 days to make payment on the invoice. Any account not paid within 30 days of billing will be considered delinquent. Payment arrangements can be made for special circumstances by contacting the Business Office at (952) 897-1175.

### **Outstanding Balances**

We urge you to keep your account current to avoid any misunderstandings with our office. Account balances past due over 30 days may be sent to an outside agency for collections. If your account is sent to collections, the account is out of our hands. If you need to make special payment arrangements, it is your responsibility to contact our Business Office before your account is turned over to an outside agency.

### **Self-Pay Policy**

All cash patients and patients without valid insurance information are considered Self-Pay Patients and must pay for services at the time the service is provided. All Self-Pay Patients must contact our Business Office at (952)897-1175 prior to your appointment. *A minimum deposit of \$350 is required prior to being seen by our technical staff and physicians at every visit.* If you and your physician determine that you need additional appointments, treatment or testing, you should contact the Business Office to make payment arrangements prior to scheduling. If you suffer from financial hardship and desire consideration of alternate payment options you will be asked to complete a Hardship Application.

### **Other Charges You May Incur**

If we are asked to complete additional forms or reports for you there may be additional charges. These fees will *not* be billed to your insurance company. RCM may charge fees for the following:

- Disability forms
- FMLA forms

- · Copies of medical records
- Returned checks

### **Credit Balances**

If an encounter has a credit balance, the patient grants permission to transfer that credit to another open encounter with Retina Consultants of Minnesota

### **Check Processing**

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. For inquiries, please call (952) 897-1175.

I have read the Retina Consultants of Minnesota financial policy and have been given an opportunity to ask questions on any points that I did not understand. I agree to abide by the policy.

Signature of Patient/Guardian				
Patient Name				
Date				



## Patient Instructions for Pre-Surgical Evaluation and Potential Surgery

- 1. You are being scheduled for a "Pre-Surgical Evaluation".
  - Based on this evaluation, your retina physician will determine if/when surgery is recommended. If surgery is recommended, your physician will review your specific plan with you.
- 2. <u>If surgery is recommended</u>, the day and time will be communicated to you following your evaluation. <u>Our Surgical Coordinator</u> will review additional details with you, such as your insurance coverage, the location of your surgery, and recovery process. Your surgical facility and surgeon will be determined based on urgency.
- 3. Retinal surgeries require very specialized equipment in a sterile operating room and cannot be performed in the clinic where you will be evaluated.
- **4.** All surgical facilities are located in the Minneapolis / St. Paul area.
  - If you are traveling from outside the metro, you will need to make arrangements for overnight accommodations.
- 5. You will need a driver, for travel to and from your evaluation.
  - Please ensure your driver does not leave until a "Plan of Care" is confirmed.
- 6. If Surgery is performed, you will need someone to stay with you overnight.
- 7. DO NOT eat or drink anything 8 hours prior to surgery.
  - (Surgery could possibly be scheduled 1-2 hours following your evaluation.)
  - Failure to comply with this requirement may result in the delay or postponement of your surgery.
- 8. On the day following surgery, plan on being seen again for a Post-Op evaluation. Again, you will need a driver. This evaluation allows our doctors to check your eye pressure and rule out any evidence of infection.
  - After your Post-Op evaluation, you can schedule future appointments at the clinic most convenient for you.